

**PhD. Felix Eduardo Bueno Pascual**

**E-mail:** felixbueno.docente@gmail.com

**Mobile:** +1 52 55 8709 8766

**LinkedIn:** <https://www.linkedin.com/in/buenofelix/>



**Consultant, Coach, Trainer, Instructor, therapist, and Lecturer**

More than fifteen years working in projects about process improvement, transformation and increasing customer value with:

- Experienced Authorized Train the Trainers-PMP PMI.
- Project Management and Six Sigma frameworks Train the Trainer in Project Management.
- Finance transformation by implementing Shared Services, Centres of Excellence (CoE) and Process Reengineering.
- Implementation of Business process improvement and business transformation initiatives for process excellence.
- Implementation of KPI and Cost Models
- Continuous improvement with 6σ, Lean, and Kaizen in finance processes, improving value chain and E2E processes.
- Process Automation through tools like Robotics Process Automation (RPA).
- Enterprise performance management frameworks to manage and improve the organisation from strategy to execution.
- Inspection, monitoring, and analysis of processes to meet customer requirements.
- Six sigma applied in logistics and traffic area, improving process capacity, efficiency, and effectiveness.
- Quality and technological tools to improve teaching-learning process and students' recruitment.
- Implementation of databases using SQL, Java, and.NET, as well as Microsoft Access.
- Programme Director and lecturer in postgraduate, undergraduate and high school levels.
- Access and Excel databases for management and process improvement.

**EDUCATION**

2024 – 2025	<u>Dr. in Education</u> , IEXPRO University
2023 – 2025	Bachelor in Finance Administration, UVEG University
2022 – 2023	<u>Post-Doctor in Project Management</u> , CENID
2019 –2023	<u>PhD. in Logistics and Supply Chain Management</u> . UPAEP University.
2020– 2022	<u>Master in Cybersecurity</u> . UNIR
2019 – 2020	<u>Dr. in Business Administration</u> . IEXPRO University.
2019 – 2021	<u>Master in Data Science</u> . UVM University.
2019 – 2020	<u>Master in Education</u> . UTEL University (Graduated with Honours).
2008 – 2010	<u>Master in Engineering with Specialization in Quality Systems and Productivity</u> . ITESM.
2008 – 2009	<u>MSc. Logistics and Supply Chain Management (Graduated with honours)</u> . University of Hull, Hull, UK.
2017 – 2020	<u>Bachelor in Accounting</u> . Escuela Comercial Camara de Comercio.
2013 – 2017	<u>BSc. In Software Development</u> . Universidad Abierta y a Distancia de Mexico, Mexico
2002 – 2007	<u>BSc. Industrial Engineering with Minor in Systems Engineering (Graduated with honours)</u> . ITESM

**CERTIFICATES**

2026	SAFe Agilist, SAFe
2025	Leader Auditor ISO27001, Certiprof
2025	Design Thinking Qualified, PMLA.
2025	Agile Change Management Qualified, PMLA.
2024	Agile Coach Trainer Certified, CertiProf.
2024	Scrum Trainer Certified, CertiProf.
2023	Coaching Puro y Coaching Estrategico, ICC.
2023	Conductual – Behavioural Psychotherapy Diploma, Instituto Nacional de Neuroeducación.
2023	Anxiety and Depression Treatment Diploma, CEDAC
2023	Lecture of in-Person Training Courses for Human Capital in classroom groups (EC0217) by CONOCER
2023	Design of training courses for human capital in classroom groups (EC0301), CENEC
2023	Development of online training courses, EC0366, CENEC
2022	Leader Internal Auditor ISO27001
2021	Cybersecurity Certified Specialist, ALAPSI NORESTE
2021	Authorized Train the Trainers-PMP by PMI
2021	Remote Work and Virtual Collaboration Professional Certificate
2020	Leader Auditor EC-ATC-04 Tri-norm Auditor ISO9001:2015 ISO14001:2015 ISO45001:2018 by ATC

- 2020 *SCRUM Product Owner Certified* by CERTIPROF (Credential ID TLSKTLGLGD-HXHWTMTP-RPPLDSRPLD).
- 2020 *SCRUM Developer Certified* by CERTIPROF (Credential ID CLVQFRDDYD-LZLJTTZQ-XHHCTYMWHC).
- 2020 *SCRUM Master Certified* by SCRUMSTUDY (772605).
- 2018 *TOGAF 9 (125447)* by Open Group.
- 2017 *Advanced RPA Professional* by Automation Anywhere.
- 2017 *RPA Developer Foundations Diploma* by UIPath.
- 2017 *Project Management Professional* by Project Management Institute.
- 2016 *Six Sigma Black Belt Certificate* (No. 18296) by the American Society for Quality.
- 2014 *Six Sigma Green Belt Certificate* (No. 12990) by the American Society for Quality.
- 2013 *Quality Process Analyst Certification* (No. 1715) by the American Society for Quality.

## PROFESSIONAL EXPERIENCE

- Jul/2015 –Current                      Manager. PwC Mexico. Management of projects, Process Improvement and Enterprise Performance Management, process automation, operating models, and CoE.
- Jan/2022 – Current                      Lecturer. ITESM. Industrial engineering lecturer of consulting, technology, and management.
- Jan/2019 - Dec/2024                      Lecturer. Universidad TecMilenio. Lecturer in Master on Information Technologies.
- Jan/2019 - Apr/2023                      Lecturer. Universidad La Salle. Lecturer in Master on Business Administration.
- Feb/2015 – Jun/2015                      Consultant. Freelancer. Independent consultant working in projects to implement databases in small companies to improve process efficiency and effectiveness.
- Sep/2014 – Jan/2015                      Quality Manager. Quality Systems Management Manager for Transportes Rafagas del Golfo, a Freight Transport Company, Cordoba, Veracruz, Mexico. Process and documentation development in compliance with ISO9001 standards. QMS Database and repository development to track and control quality records and documents.
- Dec/2013 – Aug/2014                      Logistics Manager. Supervisor and Manager of logistics department of Transportes Rafagas del Golfo, Freight Transport Company, Cordoba, Veracruz, Mexico. Development and implementation of tools for process control and productivity management.
- Mar/2010 – Oct/2013                      Programme Director of Industrial Engineering with minor in Systems Engineering and Core Curriculum. Full Time Lecturer of Engineering at ITESM CCV.
- Aug/2012 – Oct/2013                      E-tutor of Quality Systems and Technology Management. Tutor, ITESM, Universidad Virtual.
- Oct/2009 – Feb/2010                      Coordinator of Industrial Engineering with minor in Systems Engineering. Assistant of Academic Provost, ITESM, South region.
- Jun/2007 – Aug/2008                      Teacher Assistant of Systems Dynamics and Prospective and Planning Projects and Engineering and Sciences Lecturer. Assistant of Academic Provost, ITESM, South region.

## TRAINING

- 2026    Green Project Management, UCI.
- 2022    Project Management with PM4R Agile, PMI.
- 2022    Negotiation, PwC, Mexico.
- 2021    Remote Work and Virtual Collaboration, PwC, México.
- 2020    Certified PMP Train the Trainer. PMI
- 2020    Design Thinking. PwC
- 2020    Security Management and Legal Environment. Universidad Internacional de la Rioja en México
- 2015    Train the Trainers. PwC.
- 2013    Quality Process Analyst Certification. ITESM, Estado de Mexico Campus.
- 2012    Effective Sales Management. ITESM, Central de Veracruz Campus.
- 2010    Engineering Programs Certification Workshop. CACEI, Mexico.
- 2008    Innovation Diploma. ITESM.

## SKILLS

- Languages:**                              English (Advanced): 603 TOEFL ITP.
- Software (User Level):**                      Excel (advanced, macros), Office (Advanced, Access), AutoCAD (intermediate), Maple (intermediate), Minitab (intermediate), Visio (basic), SAP (basic), StarUML (basic).
- Programming Languages:**                      Java (intermediate), Java Script, PHP, SQL, Visual Basic for Applications, MariaDB, MongoDB, .Net, C, C++, C, Python, R, Latex
- General Skills:**                              Team working, self-study, problem solving, oral communication, effective interpersonal relationships, perseverance, tolerance, creativity, integrity.